







# M-TAC Communities of Practice

January 9, 2024



M-TAC

# Housekeeping

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# Webinar Policies

## Participation

We welcome your participation through the methods outlined in the housekeeping introduction. Please note that disruptive behavior is not aligned with the purpose of this session and will not be tolerated. Any individuals disrupting the meeting may be removed without warning. In the event of a security incident, this session will end immediately and will not resume. If this occurs, a separate email will be sent to all participants with further instructions.

## Chat

Participant comments in the chat box do not reflect the views or policies of the presenters, the California Department of Health Care Services (DHCS), or their affiliates or contractors. By using this chat box, you agree to keep your comments relevant to the topic of today's event. While a variety of diverse perspectives and opinions are welcome, disruptive comments are not aligned with the purpose of this meeting, and users creating disruption may be removed without warning.

# Center for Applied Research Solutions (CARS) Team



Miranda March  
Project Director



Danielle Raghiv  
Field Director



David Lopez  
TTA Specialist



Andrew Ha  
Project Manager

*Additionally, CARS works with consultants and subject matter experts in the field of crisis care on both the state and national levels.*

# Kauffman and Associates (KAI) Team



Holly Echo-Hawk  
Senior Behavioral  
Health Advisor



Joshua Severns  
Tribal Behavioral  
Health/SUD  
Advisor

# What we will cover today...

MOBILE CRISIS BENEFIT OVERVIEW

WEBSITE OVERVIEW

TRAININGS

HOW TO RECEIVE CERTIFICATES OF COMPLETION

IMPLEMENTATION PLAN

STANDARDIZED TOOLS

DHCS MEDI-CAL MOBILE CRISIS BENEFIT FAQ

HOW TO REQUEST TECHNICAL ASSISTANCE

UPCOMING TOPICS

# Medi-Cal Mobile Crisis Services; updated BHIN 23-025

*Mobile crisis services provide rapid response, individual assessment, and community-based stabilization to Medi-Cal beneficiaries who are experiencing a behavioral health crisis. Mobile crisis services are designed to provide relief to beneficiaries experiencing a behavioral health crisis with de-escalation and stabilization techniques that reduce the immediate risk of danger and subsequent harm and avoid unnecessary emergency department care, psychiatric inpatient hospitalizations, and law enforcement involvement.*

Source: <https://www.dhcs.ca.gov/Documents/BHIN-23-025-Medi-Cal-Mobile-Crisis-Services-Benefit-Implementation.pdf>

Key updates to BHIN: <https://camobilecrisis.org/wp-content/uploads/2023/06/BHIN-No.-23-025-Key-Updates-MCBH-PD.pdf>





# A New Direction for Mobile Crisis Services

- » Change mobile crisis services so that the response is more resolution-focused and works to provide relief to people in crisis in the community.
- » Support people in crisis where they are, while using the least restrictive means necessary.



# A New Direction for Mobile Crisis Services



» Mobile crisis services should be:

- Person-centered
- Trauma-informed
- Equity-driven
- Brief intervention: de-escalation and resolution focused
- Working from a lens of least restrictive interventions
- Culturally responsive, linguistically appropriate, and accessible

# M-TAC Website

- » Medi-Cal Mobile Crisis TA Center (M-TAC)
- » [camobilecrisis.org](http://camobilecrisis.org)
  - Overview and navigation of website
  - Implementation Plans
  - Trainings
  - Standardized Tools
  - Request Technical Assistance

# How to Access Trainings

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- » <https://camobilecrisis.org/archived-trainings/>
- » To obtain **certificates of completion**, email: [mobilecrisisinfo@cars-rp.org](mailto:mobilecrisisinfo@cars-rp.org) with the subject line "Certificate of Completion."
  - You will receive a link to a form to fill out to request a certificate of completion.
  - To receive multiple requests, please submit multiple copies of the form.
  - **Please save this link for any future requests, our team will continue to update the form to include additional training topics as they are made available.**
  - Please allow up to five business days for us to complete your request.

# Implementation Plan (IP) Brief Overview

- » IP template and instructions are available on our website
- » Medi-Cal Mobile Crisis TA Center (M-T)
- » [camobilecrisis.org](https://camobilecrisis.org)

# Standardized Tools

- » Development of standardized tools
  - Crisis Assessment
  - Dispatch & Triage
  - Safety planning
- » Initial drafts were created and shared for county feedback
- » Went through multiple revisions and feedback from CBHDA, Counties, Mental Health Professionals prior to DHCS approval
  - **Note:** Counties and behavioral health agencies may also develop their own standardized tool subject to DHCS approval.

# Late Adopters Implementation Plan Submission Dates

- » Implementation Plans are due on 4/30/2024
- » Welcome to submit prior to that date
- » M-TAC will communicate with each county if additional information is needed in the IP.
- » DHCS will directly provide counties the status of their Implementation Plan.
  - Pass
  - Conditional Pass



# Technical Assistance Support

- » What is provided in Technical Assistance?
  - Strategies on how to implement the mobile crisis benefit
  - Review of Implementation Plan
  - Staffing patterns and recommendations
  - Support discussions and building trusting relationships between tribes and county governments, and key stakeholders
  
- » For support or individualized TA please submit a TA request to the M-TAC team [here](#).

# DHCS Medi-Cal Mobile Crisis Services Benefit FAQ



# Team Composition

Outlined on page 8 and 9 of in [BHIN 23-025](#),

**Table 1. Qualified Mobile Crisis Team Members by Delivery System**

Rehabilitative Mental Health Treatment Providers	SUD Treatment Providers	Expanded SUD Treatment Providers	Other Provider Types
<ul style="list-style-type: none"> <li>• Physician</li> <li>• Psychologist</li> <li>• Waivered Psychologist</li> <li>• Licensed Clinical Social Worker</li> <li>• Waivered/Registered Clinical Social Worker</li> <li>• Licensed Professional Clinical Counselor</li> <li>• Waivered/Registered Professional Clinical Counselor</li> <li>• Marriage and Family Therapist</li> <li>• Waivered/Registered Marriage and Family Therapist</li> <li>• Registered Nurse</li> <li>• Certified Nurse Specialist</li> <li>• Licensed Vocational Nurse</li> <li>• Psychiatric Technician</li> <li>• Mental Health Rehabilitation Specialist</li> <li>• Physician Assistant</li> <li>• Nurse Practitioner</li> <li>• Pharmacist</li> <li>• Occupational Therapist</li> </ul>	<ul style="list-style-type: none"> <li>• LPHA as defined in the "Provider Qualifications" subsection of the "SUD Treatment Services" section of Supplement 3 to Attachment 3.1-A of the California Medicaid State Plan.</li> <li>• Alcohol and Other Drug (AOD) Counselor</li> <li>• Peer Support Specialist</li> </ul>	<ul style="list-style-type: none"> <li>• LPHA as defined in the "Practitioner Qualifications" subsection of the "Expanded SUD Treatment Services" section of Supplement 3 to Attachment 3.1-A of the California Medicaid State Plan.</li> <li>• AOD Counselor</li> <li>• Peer Support Specialist</li> </ul>	<ul style="list-style-type: none"> <li>• Community Health Workers as defined in the Community Health Worker Services preventive services benefit.</li> <li>• Emergency Medical Technicians. Emergency Medical Technicians must be certified in accordance with applicable State of California certification requirements.</li> <li>• Advanced Emergency Medical Technicians. Advanced Emergency Medical Technicians must be certified in accordance with applicable State of California certification requirements.</li> <li>• Paramedics. Paramedics must be licensed in accordance with applicable State</li> </ul>

# Additional Questions?



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# Upcoming Communities of Practice on Workforce Development This Thursday 1/11/2024



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# Thank You!



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