

The new Medi-Cal Mobile Crisis Services benefit provides access to behavioral health crisis care to you, or someone you know, 24/7/365.

A “behavioral health crisis” is any event or situation that may lead to a potential safety concern as a result of behavioral health conditions, which can be related to mental health or substance use. A crisis may begin the moment things begin to fall apart (such as running out of medications or being overwhelmed by the urge to use a substance you are trying to avoid) and may continue until a mobile crisis team can help you get connected to ongoing support.

Mobile crisis services are provided by a team of trained behavioral health professionals. The mobile crisis team will assess how they can help and will provide support to resolve or de-escalate the crisis situation. Mobile crisis teams can refer you to ongoing services or, if needed, will arrange for or provide transportation to local community resources.

Mobile crisis services come to you! Services are provided wherever you, or someone you know, are experiencing a behavioral health crisis (home, school, workplace, on the street, etc.) Your county has a 24/7/365 hotline number that you can call if you need help during a crisis.

County Name

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